In line Special Enrollment Period

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Consumers who qualify have until **Sunday, February 22** to enroll.

- Consumers eligible if they:
 - Are new enrollees for 2015 coverage and not currently enrolled in coverage through the FFM,
 - Have not been terminated from coverage purchased through the FFM during OE2, and
 - Attest that they attempted to enroll during OE2, but did not complete the process (referred to as being "in line") by February 15 because they experienced:
 - a technical issue with HealthCare.gov that prevented them from completing enrollment by February 15th, or
 - an extensive Call Center wait on February 13th, 14th or February 15th.

In Line: No Proof Needed

Enroll To-Do List

You're not enrolled yet.

You must complete each step in order to enroll. Work at your own pace. You can come back to complete these tasks later.

Open Enrollment ended on February 15, 2015, but you can still enroll in coverage if one of these applies to you:

- You tried to enroll in health coverage by February 15, 2015, but you didn't complete your application because of an issue with HealthCare.gov or the Marketplace Call Center that delayed your application.
- You mailed a paper application for Marketplace coverage by February 15, 2015 and got a notice telling you you're still able to complete your enrollment in Marketplace coverage.

Remember: You can only continue to enroll if one of these statements is true. This opportunity will only be available for a short time. You should enroll in coverage as soon as you can.

In Line SEP

More details:

- Enrollments completed during the SEP will have a coverage effective date of March 1, 2015.
- Eligible consumers can activate the SEP via the Call Center or HealthCare.gov.
- Consumers who were affected by the income verification/yellow screen on Saturday February 14th should follow these same SEP procedures.
- People who sent in paper application before February 15 also have extra time to enroll.

February 16, 2015

Open Enrollment is over - We can still help you get covered

Open enrollment is over. But if you were trying to enroll on February 15 and couldn't finish, you may still be able to get coverage.

We know many of you worked hard to enroll in a plan through the Health Insurance Marketplace.

Despite your best efforts, you may not have been able to complete your application and select a plan.

If that happened to you, don't worry – you may still be able to get covered in 2015 if one of these applies to you:

- You tried to enroll in health coverage by February 15, but you didn't complete your enrollment because of longer than normal wait times at the Marketplace Call Center on February 13, 14 and 15.
- You tried, but weren't able to enroll in health coverage by February 15 because of a technical issue on HealthCare.gov, such as being unable to submit your application because verification sources were down.

To finish your enrollment, you must attest that one of the statements above is true. This opportunity will only be available until February 22, 2015. You should enroll in coverage as soon as you can. To complete your application, <u>log in to your Marketplace account</u> on HealthCare.gov, or contact the Marketplace Call Center at 1-800-318-2596 to complete your enrollment over the phone.

Note: This opportunity is intended to help you enroll for 2015 for the first time. If you are already enrolled in a plan through the Marketplace, you can't switch to a different plan now unless you have recently experienced a life change that grants a Special Enrollment Period. <u>Learn more about reporting</u> life changes and Special Enrollment Periods.

HealthCare.gov Blog Notice for Consumers

Other Special Enrollment Periods

https://www.healthcare.gov/coverage-outside-open-enrollment/