

2017 OPEN ENROLLMENT

NC Get Covered OEP Kick Off Meeting
October 21, 2016

AGENDA



What We'll Cover

- + Changes for Open Enrollment 2017
- + Issuer Exits/Mapped Consumers
- + Education on Assistance



2016 OPEN ENROLLMENT VS 2017



New this year:

- + **Healthcare.gov changes:** quality pilot for small # of states (NC not included), network breadth pilot for small # of states (NC not included), display of standardized “Simple Choice” plans (only offered in limited areas in NC), & new labels for silver plans
- + **Batch Auto Enrollment** files with renewal information from CMS to issuers will include all enrollees rather than excluding those for Data Matching Inconsistencies and other categories that were held out last year
- + **Two major issuers existing the market:** auto mapping of enrollees to new issuer

What to expect during 2017 AEP

- + Increasing Staff
- + Extended Hours

**What's
New?**

UHC AND AETNA EXCHANGE EXIT



Challenges:

- Limited data on mapped members
- Member confusion and network disruption (see example)
- Binder payment required for enrollment

EXAMPLES

- Bronze HSA-eligible plans will be mapped to our non-eligible HSA plans
- Preferred doctor or hospital not in network

Simple communication strategy due to timing

- + Confusion is likely
 - CMS to communicate to members of exiting issuers
 - Network disruption is likely

Mapped Members

- + BCBSNC Letter
 - New plan and rate information
 - Binder payment required
 - Mapped plan may not include your provider
 - Use Find A Doctor tool
 - Find the right plan
 - Variety of other options
- + Dedicated shopper website

WHERE TO GO FOR HELP WITH YOUR ACA PLAN

BCBSNC OR THE FEDERAL HEALTH INSURANCE MARKETPLACE?

IF YOU WANT TO:



bcbsnc.com

MARKETPLACE

healthcare.gov | 1-800-318-2596

Sign up online



Comparison shop BCBSNC plans



Get help with a billing issue



Change your address



Cancel your ACA plan



Comparison shop insurers



Apply for financial aid (subsidies)



Thank You!